Citizen Participation is the zeitgeist of the American revolution. As Lincoln said at Gettysburg in 1863, we are a nation “…of the people, by the people, and for the people …”

- President Abraham Lincoln

Gettysburg Address
November 19, 1863

Planners stand on the shoulders of citizen participants, as a nation and as a profession.
Overview

- Social Equity
- Public Participation
- Discussion
Social Equity

According to Part A of the *AICP Code of Ethics*:

- We shall always be conscious of the rights of others.
- We shall give people the opportunity to have a meaningful impact on the development of plans and programs that may affect them.
- Participation should be broad enough to include those who lack formal organization or influence.
- We shall seek social justice by working to expand choice and opportunity for all persons, recognizing a special responsibility to plan for the needs of the disadvantaged and to promote racial and economic integration. We shall urge the alteration of policies, institutions, and decisions that oppose such needs.
- We shall educate the public about planning issues and their relevance to our everyday lives.
- We shall increase the opportunities for members of underrepresented groups to become professional planners and help them advance in the profession.
- We shall contribute time and effort to groups lacking in adequate planning resources and to voluntary professional activities.
Social Equity Pioneers

Saul Alinsky
Sherry Arnstein
Paul Davidoff
Norm Krumholz
He envisioned an organization of organizations.

“...It is a grave situation when a people resign their citizenship or when a resident...lacks the means to participate....The result is that he comes to depend on public authority and a state of civic-sclerosis sets in.”
Citizen participation is a **categorical term for citizen power**.

“...It is the redistribution of power that enables the have-not citizens, presently excluded from the political and economic processes, to be deliberately included in the future.”
“We shall seek social justice by working to expand choice and opportunity for all persons, recognizing a special responsibility to plan for the needs of the disadvantaged and to promote racial and economic integration. We shall urge the alteration of policies, institutions, and decisions that oppose such needs.”

Planners must engage as **professional advocates**:

- Speak out.
- Be ethical.
- Engage.
Norm Krumholz

Provide more choices to those who have few, if any choices.

Krumholz was the Chief of Planning in Cleveland from 1969 to 1979

- Conditions in the city were deplorable.
- Development process was exploitative.
- Local politics were inadequate.
- Disproportionate impact on the minority poor.
- He developed a planning department that was known for its advocacy.
Public Participation?

“Citizen participation is a device whereby public officials induce nonpublic individuals to act in a way the officials desire.”

-Daniel Moynihan
What is Public Participation?

The process by which public concerns, needs, and values are incorporated into governmental and corporate decision making. It's two-way communication and interaction, with the overall goal of better decisions that are supported by the public. (Creighton p. 7)

Civic engagement | organized voluntary activity focused on problem solving and helping others.

Why is participation important?

- Accurately reflect neighborhood needs
- Greater sense of ownership
- Harder for others to ignore the plan
Tensions in Participation

**Pros:**
- Legitimacy
  - Democracy
  - Social development
  - Civic engagement
  - Faith in government
- Efficiency
  - Better decisions
  - Program adoption
  - Programs implemented

**Cons:**
- Political Oversight
- Stakeholder opposition
- Budget and staff limits
- Deadlines
How do Planners Engage the Public?

- Interactive
  - Advisory Committees
  - Planning Cells
  - Neighborhood Planning
  - Negotiated Rule Making
  - Charettes
  - Joint Fact Finding

- Input
  - Public Hearings
  - Public Meetings
  - Nominal Group Technique
  - Survey Research
  - Delphi Processes
  - Visioning Processes
  - e-government Tools

- Output
  - Newsletters
  - Stakeholder Outreach
  - TV
Democratic Citizen Participation

1. Demystification
   Magic is taken out of planning and it becomes user-friendly

2. Deprofessionalization
   Not just professionals shaping the future of the neighborhood

3. Decentralization
   Decision making is not concentrated downtown

4. Democratization
   more people are involved directly in decision-making, especially those with a stake in the community’s future (residents, business owners, civic institutions, etc.)
Democratic Planning

Planning

- A process to learn about where you live, how to shape it for the better and how to sustain it for the long term.
- Planning is an act of community participation and an expression of its belief in its future.

Plan in two ways -

(1) proactively
(2) reactively

Jones (1990), Neighborhood Planning
“... citizen participation is a categorical term for citizen power. It is the redistribution of power that enables the have-not citizens, presently excluded from the political and economic processes, to be deliberately included in the future. It is the strategy by which the have-nots join in determining how information is shared, goals and policies are set, tax resources are allocated, programs are operated, and benefits like contracts and patronage are parceled out. In short, it is the means by which they can induce significant social reform which enables them to share in the benefits of the affluent society.”

- Sherry Arnstein, *Ladder of Citizen Participation*
Ladder of Citizen Participation

- 8: Citizen Control
- 7: Delegated Power
- 6: Partnership
- 5: Placation
- 4: Consultation
- 3: Informing
- 2: Therapy
- 1: Manipulation

Citizen Power
Tokenism
Nonparticipation
Nonparticipation

Objective: Not to enable people to participate in planning or conducting programs, but to enable power holders to “educate” or “cure” the participants.

- Therapy
  - Citizens “cured” through action
- Manipulation
  - Citizens educated and informed through action
**Tokenism**

Objective: Allow the have-nots to hear and to have a voice ... but no power to ensure their views are heeded by the powerful.

- **Placation**
  - Have-nots advise
- **Consultation**
  - Opinions sought
- **Informing**
  - Advised of rights & responsibilities
Citizen Power

**Objective**: Increased degree of decision-making clout.

- **Citizen Control**
  - Citizens control program or an institution
- **Delegated Power**
  - Officials give citizens power
- **Partnership**
  - Power is shared
The *Ladder* Caveat: Roadblocks

**Haves**
- Resistance to Power Redistribution
- Paternalism
- Racism

**Have Nots**
- Inadequate Political Infrastructure and Knowledge
- Difficulties Organizing/capital

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**Myth of homogeneity**
Communities are similar and have cross-cutting interests and positions.

Rather, communities are more heterogeneous than we often realize.
Unilateral Decisions = Inefficiency in Public Participation?

- The traditional and 'inefficient process'
- Advertise in the legal notices
- Hold hearings at the seat of government during the work day
- Make presentations using technical language
- Representation is biased heavily toward affected interests
- Take testimony; do not engage in discussion
- Don’t provide feedback
Decisions with Public Participation

- Results of the traditional, inefficient or unilateral decision
- Results of the decision with public participation

“Plan to do it right first, or plan to do it over again later…”

-Alan Kiepper, former Executive Director of MARTA
Prepare for Participation

- What are the issues? What is the planning process?
- What situational variables are at play?
  - History
  - Role of technical data or analysis
  - Communication Patterns among parties
  - Power relationships
  - Resources for planning
  - External constraints
- What are the key decisions in the planning process?
- What information is needed from, or should be provided to participants at the time of each decision?
- Design participatory methods to provide what input or education is needed at each key decision point.
Ways to get people to participate

- **Outreach**
  - Personal contact
  - Media
  - Field Office/Drop-in Center
  - Utilize Existing Organizations
  - Displays at Key Settings (Churches, Community Centers)

- **Mediated Participation Methods**
  - Large Community Meetings
  - Small Living Room Meetings
  - Open House
  - Workshops

- **Data collection (joint)**
  - Responsive Publication
  - Individual Interviews
  - Informal Consultation
  - Direct Observation
  - Activity Log
  - Behavioral Mapping
  - Advisory Committee/Reactor Panel
  - Walking Tour
  - Surveys
Information Sharing

- Hi-Tech
  - e-Government
  - Web summaries
  - Wikis
  - Web comment, discussions, etc.

- Low-Tech
  - Newsletters
  - Bulletin boards
  - Community presentations
Useful Resources

- Jones (1990) Neighborhood Planning,
Sample Questions

All of the following are known for their involvement in organizational approaches to citizen participation except:

A. Saul Alinsky
B. Patrick Geddes
C. Sherry Arnstein
D. Paul Davidoff
Sample Questions

When working with developers and businesses, all of the following are necessary except:
A. Respecting timetables
B. Providing advice on the probable success of the business venture proposed
C. Acknowledging profit or loss in the process
D. Being concerned for disruption of customer relationships
Sample Questions

All of the following are essential elements of a design Charrette except:

A. A problem to be solved or worked upon.
B. A group of interested citizens willing to participate.
C. Professional experts both from within the community and from the outside.
D. The cooperation of the Mayor of City Manager.
Sample Questions

Advocacy Planning is associated closely with Paul Davidoff and Saul Alinsky. Which of the following was the significant element of the advocacy movement?

A. Assisted single women with children to find employment.
B. Caused social planning to move from back room negotiations into the public forum.
C. Reduced the need for more environmental documentation.
D. Created economic stability.
Sample Questions

In every project there comes a point in time when the public becomes involved. When would this take place?

A. At the start, before alternatives are developed.
B. In the middle, when a small or reduced set of options have been defined.
C. At the end, when a preferred choice has been selected.
D. At an appropriate time to be chosen based on a number of criteria, not by a set routine.
Sample Questions

An intensive, interactive problem solving process with meetings convened around the development of specific topics is described as:
A. Alinsky’s Organizations.
B. Advocacy Planning.
C. A Charrette.
D. Citizen Referendum.
Social Equity and Public Participation

QUESTIONS?